

TERMS & CONDITIONS

Welcome to the Golf Break Area. Here you will find all the questions you may have, already answered. From terms & conditions to optional extras, we've got you covered.

PAYMENT & FINAL DETAILS:

- The full balance of prepayment will be required one month prior to arrival. The customer shall notify the Company of their final rooming list in writing one month prior to arrival.
- Standard Cancellation Policy for groups under 12 are:
 - £50 per person deposit required at time of initial booking. All deposits are non-refundable.
 - Full payment is required at least one month prior to travel. Cancellations with less than 48 hours' notice will be charged in full.
- Standard Cancellation Policy for groups of 12 and above:
 - £50 per person deposit required at time of initial booking. All deposits are non-refundable.
 - Full payment is required at least one month prior to travel. Cancellations with less than one month's notice will be charged in full.
- Sandford Springs shall provide the guest with full monetary refund or commensurate credit vouchers in the event that it cancels or amends any booking or fails to provide agreed services. In the case of golf course closures, Sandford Springs agrees to offer a replay voucher only.

- Upgraded Cancellation Policy for groups of 12 and above: (The upgraded policy is charged at £10 per person per night)
- £50 per person deposit required at time of initial booking. All deposits are non-refundable.
- Full payment is required at least one month prior to travel. Full transfer of the reservation or cancellation is allowed up to 48 hours prior to travel. Cancellations with less than 48 hours' notice will be charged in full.
- Sandford Springs shall provide the guest with full monetary refund or commensurate credit vouchers in the event that it cancels or amends any booking or fails to provide agreed services. In the case of golf course closures, Sandford Springs agrees to offer a replay voucher only.

COVID POLICY

Moving forward while learning to live with Covid-19, we advise all guests to ensure that they hold adequate travel insurance to cover their reservation.

Should you or any of your group be unable to travel due to covid, our standard terms and conditions remain in place.

Upon arrival and every subsequent morning of your stay, all players must register at the pro shop before playing. This is to order your evening meal.

Failure to register before playing may result in a marshal asking you to leave the course during your round and service to your evening meal being delayed.